



Start earning with Yaita!

Start earning from our growing list of customers. If you have a bike, van or a truck, Yaita gives you the opportunity to earn more by performing last mile delivery tasks on their behalf.

How much is it to join the Yaita driver network?

Joining the Yaita driver Network is free. Yaita collects 25% commission per delivery for bikes, 15% for cars and 10% for trucks.

Yaita also takes a \$10 administration fee per vehicle.

Rates charged to customer

Standard Bike delivery rates

Distance	Upto 7 KM	7-13 KM	13-19 KM	19-25 KM	25-30 KM
Standard*	\$ 2.00	\$ 3.00	\$ 4.00	\$ 5.00	\$ 6.00
Nextday**	\$ 3.00			\$ 4.00	

**Standard orders are delivered within 3 hours of the order being received*

***Nextday delivery is only available for e-commerce (connected via API) and fulfillment center customers.*

Express Bike delivery rates

Distance	Upto 4 KM	4-7 KM	7-10 KM	10-14 KM	14-19 KM	19-25 KM	25-30 KM
Express	\$ 2.00	\$ 3.00	\$ 4.00	\$ 5.00	\$ 6.00	\$ 7.00	\$ 8.00

**Express orders are collected and delivered right-away (60 minutes max within city).*

Car delivery rates

Distance	Upto 3 KM	3-7 KM	7-13 KM	13-19 KM	19-25 KM	25-30 KM
Express	\$ 5.00	\$ 5.00	\$ 8.00	\$ 12.00	\$ 15.00	\$ 18.00

**Express orders are delivered within 1 hour of the order being received by Yaita*

How will I be paid?

Earnings are drawn every 2 weeks from your nearest Yaita office on Tuesdays.

Can I bring multiple vehicles to the platform?

Yes! There is no limit to the number of vehicles you can bring to the platform.

Who covers fuel costs and other vehicle related costs?

The owner/driver covers all fuel, service, repair, insurance and other costs related to the vehicle.

Requirements to join Yaita

- Vehicle in good condition
- National ID/Passport
- Valid Driver's License
- Motor Vehicle Insurance
- Motor Vehicle Registration
- Android smartphone

Yaita partner duties

- Collect parcels or load from given pick up location timeously
- Deliver parcel or load to given drop off location timeously
- Collect cash payments from either pick up or drop off location as specified
- Submit any cash collections to your nearest Yaita office on the same day

Guidelines for Food Delivery

Food is highly perishable and requires fast and prompt delivery to the customer. Food should be delivered hot and strict hygiene standards must always be observed in food handling.

At the same time extra caution must be exercised so that contents arrive as packaged.

The following are guidelines on how to handle and deliver food packages:

1. Prompt pick up

Prioritize food orders. Once order is received, proceed promptly to the pick-up location and collect food within 15 mins.

2. Condition of the packaging

Upon arrival at the restaurant/kitchen confirm if the packaging is in good condition to ensure food is intact. Make sure sauces and soups are well packaged and not leaking before proceeding with the delivery.

Do not carry cup cakes or any other pastry with icing.

3. Safe delivery

Use Delivery food bags to keep food warm and intact during delivery.

Separate cold items from the hot ones, drink from food. Always keep drinks and food upright.

Do not deliver spoiled food to customer. If there's a mishap during delivery, contact dispatch immediately.

4. Hygiene standards

- Mask up at all times
- Sanitize hands before and after handling the food package
- Clean the bike, box and/or food bag every day
- Do not mix food delivery with other non-food items in the bag to avoid contamination

Liability

Driver partner will be held liable for any damage caused due to negligence.

Do's and don'ts

- Prioritize food orders
- Do not accept an order when you have another order
- Do not carry cupcakes or any other pastry with icing
- Do not deliver food damaged enroute
- Do not steal money or customer goods
- Do not forget to cash in daily

Contact

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